



Harley-Davidson  
Financial Services

[www.hdfs.com](http://www.hdfs.com)

### GET TO KNOW THE HDFS FAMILY:

Harley-Davidson® Extended Service Plan

Harley-Davidson® Tire & Wheel Protection

Harley-Davidson® Planned Maintenance Plan

Harley-Davidson Insurance

Harley-Davidson® Guaranteed Asset Protection (GAP) Plan

Harley-Davidson™ Debt Protection Plan

Harley-Davidson® Visa®

Harley-Davidson™ Gift Card

Harley-Davidson® Rider-to-Rider Financing Program

**ASK YOUR DEALER FOR  
MORE INFORMATION.**

Not all products available in all states.

H-D™ Extended Service Plan: For new motorcycles, the Expense Reimbursement Package and Optional Tire & Wheel Coverage begin the same day you purchase your motorcycle, while the Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages continue for the life of the contract. For used motorcycles, all coverages begin the same day the bike and service contract are purchased.

This brochure is only a general overview of H-D™ Extended Service Plan features. Please refer to the actual contract for specific coverage, exclusions and restrictions.

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ESP19  
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Harley-Davidson  
Financial Services

H-D™ EXTENDED SERVICE PLAN

# WE'VE GOT YOU COVERED.



THE ONLY HARLEY-DAVIDSON®  
**[FACTORY-ENDORSED]**  
EXTENDED SERVICE PLAN 

# RELAX. WE'VE GOT YOU COVERED.

Few machines have ever captured the power and glory of a Harley-Davidson® motorcycle. With the H-D™ Extended Service Plan, you can protect that experience and ride worry-free knowing your bike is backed by protection offered by Harley-Davidson. Take advantage of the plan today and give yourself the freedom to ride.



## FREQUENTLY ASKED QUESTIONS

### Q: WHAT DOES THE H-D™ EXTENDED SERVICE PLAN COVER?

**A:** Every H-D™ Extended Service Plan includes Mechanical Breakdown Coverage that covers virtually all major parts and systems on your bike\*. The Expense Reimbursement Package provides reimbursements on covered claims for rental vehicles, pick-up and towing charges, and even lodging and meals if you are stranded away from home. And the Optional Tire & Wheel Coverage protects you from hazards you encounter on the road.

### Q: WHEN DOES COVERAGE START?

**A:** For new motorcycles, both the Expense Reimbursement Package and Optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages continue for the life of the contract. For used motorcycles, all coverages begin the same day the bike and service contract are purchased.

### Q: WILL THE PLAN SAVE ME MONEY?

**A:** With today's advanced technology, repair costs have risen and will likely continue to do so. The future costs of even one unexpected repair may easily exceed the cost of buying an H-D™ Extended Service Plan now. A \$50 deductible per claim is what you'll pay for a covered repair at an H-D™ dealership. If your repairs are made at another repair facility, the deductible will be \$100. Plus there is no deductible for anything covered under the Expense Reimbursement Package. And you'll pay nothing for any covered parts previously repaired or replaced under the terms of your plan.

### Q: WHAT IF I SELL MY BIKE BEFORE COVERAGE ENDS?

**A:** Unlike many other service plans, you can transfer any remaining coverage to the next owner. This can further enhance the value of the motorcycle, and help you get the highest possible resale price.

\* Not all parts and services are covered. See the H-D™ ESP contract for specific coverage, exclusions and restrictions, which are subject to change.



## PRICES PER REPAIR WITHOUT THE H-D™ EXTENDED SERVICE PLAN\*\*

Cruise Module \$457.46	Ignition Switch \$195.19
Tire \$276.68	Stem Bearings \$326.67
Brake Caliper \$286.45	Speedometer \$342.77
Starter \$549.77	Wheel \$588.02
Transmission \$2,487.12	Engine \$3,992.81

# UP TO 7 YEARS OF COVERAGE.

**COVERAGE FOR OVER 1,100 PARTS\*** — All repairs will be performed by experts at an H-D™ dealership using Genuine H-D® Motor Parts.\*\*\*

**EXPENSE REIMBURSEMENT PACKAGE** — If you have a covered breakdown while on the road, you'll receive up to \$75/day (\$750 maximum) for a rental vehicle, up to \$150/day (\$450 maximum) for meals and lodging, and up to \$200 for towing to an H-D™ dealership.

**NATIONWIDE REPAIR LOCATION ASSISTANCE** — In the event of a covered breakdown, our H-D™ Service Center can direct you to the nearest H-D™ dealership for repairs.

**MINIMIZE UNEXPECTED REPAIR COSTS** — A \$50 deductible per claim is what you'll pay for a covered repair at an H-D™ dealership. If your repairs are made at another repair facility, the deductible will be \$100. There is no deductible for Expense Reimbursement Package benefits.

**CONTRACT TRANSFER** — Transfer any remaining coverage to the next owner should you sell your bike. This can easily increase resale value.

**FUTURE CONTRACT GUARANTEE** — Allows you to extend your contract coverage for up to 5 additional years (subject to current underwriting guidelines).

**OPTIONAL TIRE & WHEEL COVERAGE** — For an additional surcharge, this coverage will replace your tires and wheels if damaged by a road hazard.

\* Not all parts and services are covered. See the H-D™ ESP contract for specific coverage, exclusions and restrictions, which are subject to change.

\*\* Listed repair costs are national averages based on actual H-D™ ESP claims from Jan. 2010 – Jan. 2011. Actual costs may vary.

\*\*\* When available.

## DON'T WAIT FOR TROUBLE TO FIND YOU—PROTECT YOUR RIDING EXPERIENCE WITH THE H-D™ EXTENDED SERVICE PLAN

Coverage for more than 1,100 parts\* on your new or used motorcycle, expense reimbursement for breakdowns away from home, convenient repair location assistance and service, minimize unexpected repair costs, added value if you decide to sell, and optional Tire & Wheel Coverage to protect you against bumps in the road. So many benefits in one package—so what are you waiting for?

You may include the plan on your Harley-Davidson Financial Services loan at the time you purchase your bike, or even put it on your H-D® Visa® card. To get the plan and its many benefits, talk to your H-D™ dealer today and you'll be riding worry-free in no time.

**Don't delay. Get this important protection today.**



## ASK FOR IT BY NAME.

## A SOUND INVESTMENT IN VALUABLE PROTECTION

You are about to make one of the most important investments of your life—and Harley-Davidson is here to protect you and your purchase with the Harley-Davidson® Extended Service Plan that covers your bike and so much more!

Let's face it, mishaps on the road happen. But we have your back. With the H-D™ Extended Service Plan (the only H-D™ factory-endorsed extended service plan) we protect your bike and so much more:

- Covers repair costs on over 1,100 parts\* on your bike
- Reimbursement for covered rental, towing and lodging expenses
- National assistance gets you to an authorized H-D™ dealer in the event of a mechanical breakdown
- Repairs made by experts with Genuine H-D® Motor Parts\*\*
- Transfer remaining coverage to the next owner



\* Not all parts and services are covered. See the H-D™ ESP contract for specific coverage, exclusions, and restrictions, which are subject to change.

\*\* When available.

## GENUINE PROTECTION, UNDENIABLE VALUE OFFERED BY HARLEY-DAVIDSON

How many parts are covered on your bike when you purchase the H-D™ Extended Service Plan? Over 1,100 parts\*—see inside flap for a sample listing. Plus, you will receive reimbursement for rental vehicles and pick-up (towing) charges and even lodging and meals if you are stranded away from home for a covered breakdown. Optional Tire & Wheel Coverage is even available to further enhance your plan.

For new motorcycles, both the Expense Reimbursement Package and optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages on used motorcycles start the same day the motorcycle and service contract are purchased.



THE ONLY HARLEY-DAVIDSON®  
[FACTORY-ENDORSED]  
EXTENDED SERVICE PLAN



# COVERS 1,100 PARTS ON YOUR NEW OR USED MOTORCYCLE!\*

THE HARLEY-DAVIDSON® EXTENDED SERVICE PLAN IS AVAILABLE FOR HARLEY-DAVIDSON® AND BUELL® MOTORCYCLES.

## ENGINE

Barrels & Block  
Base Gasket  
Bearings  
Breather Valve Gear  
Bushing(s)  
Camshaft  
Caps  
Check Balls  
Compression Rings  
Connecting Rod Bearings  
Connecting Rods  
Crank Case Oil Seal(s)  
Crank Pin  
Crank Pin Bearing  
Crankcase(s)  
Crankshaft Key  
Engine Mounts  
Exhaust Manifold Bolts  
Exhaust Manifolds  
Exhaust Valves  
Expansion Plug  
Flywheel  
Flywheel Ring Gear  
Gaskets  
Headbolts  
Headgasket  
Heads

Intake Manifold  
Intake Manifold Bolts  
Intake Manifold Gaskets  
Intake Valves  
Mainshaft Seal  
Needle Bearings  
Oil Filter Mount  
Oil Pressure Switch  
Oil Pump & Cover  
Oil Pump Drive Gear  
Oil Pump Drive Shaft  
Oil Pump Idler Gear  
Oil Pump Pressure Relief Valve  
Oil Rings  
Oil Screen Cover(s)  
Pinion Gears  
Pins  
Piston Pin Lock Rings  
Pistons  
Pushrods  
Rocker Arm Pivots  
Rocker Arm Shaft(s)  
Rocker Arms  
Rocker Cover & Gaskets  
Shims  
Sleeves  
Spacers  
Sprocket Shaft Bearing  
Stabilizer Link  
Studs  
Tappet(s) & Guide(s)  
Tappet Guide Gaskets  
Thrust Washers  
Timing Hole Plug  
Valve Guides  
Valve Keepers  
Valve Retainers  
Valve Seals & Seats

## TRANSMISSION

Bearings & Housing(s)  
Countershaft  
Coupling  
Cover(s)  
Dipstick Covers  
Filler Cap  
Fillerplug O-Ring  
Gasket(s)  
Gear(s)  
Housing  
Inner Ramp  
Mainshaft  
Oil Fill Spout  
Oil Pan & Gasket  
Oil Spout Gasket  
Oil Tank Seal  
Outer Ramp  
Pins & Plugs  
Quad Seal  
Ramp Ball(s)  
Retaining Ring  
Spacer(s)  
Thrust Washer(s)

## PRIMARY DRIVE

Chain Tensioner  
Chain Tensioner Anchor Plate  
Chain Tensioner Pad  
Chain Tensioner Plate  
Cover(s)  
Front Sprocket & Nut  
Grommet(s)  
Primary Chain  
Rear Sprocket  
Shaft Extension  
Sliding Cam  
Spacers  
Sprocket Cover

## SUSPENSION

Axle(s)  
Bearing Spacer Sleeve(s)  
Hub(s)  
O-Ring(s)  
Roller Bearing(s)  
Seal(s)  
Shock Absorbers  
Slider Tube Springs  
Snap Ring(s)  
Spacer(s)  
Swing Arm

## STEERING

Bearing Adjuster  
Caps  
Damper Tubes  
Fork Stem & Nut(s)  
Fork Stem Bracket  
Fork Stem Dust Shield  
O-Ring(s)  
Oil Seal(s)  
Plugs  
Roller Bearing & Cup  
Slider Assembly(ies)  
Slider Tube  
Spring(s)  
Stops

## BRAKE SYSTEM

Bleeder(s)  
Bracket(s)  
Brake Lines  
Brake Rod Return Spring  
Brake Rotors  
Bushing  
Caliper and Piston(s)  
Dust Boot(s)  
Hinges & Lever(s)  
Master Cylinder

Master Cylinder Boot  
Master Cylinder Cover  
Master Cylinder Fitting(s)  
Master Cylinder Gasket(s)  
Master Cylinder Reservoir  
Master Cylinder Rod  
O-Ring(s)  
Pins  
Retaining Ring(s)  
Seal(s)  
Spacer(s)  
Spring(s)  
Clip(s)

## FUEL SYSTEM

Accelerator Pump  
Carburetor Vacuum Switch  
Carburetor Float & Chamber  
Carburetor Gaskets  
Carburetor Linkage  
Carburetor O-Ring(s)  
Carburetor Pump Housing  
Carburetor Rod(s) & Spring(s)  
Carburetor Starter Cap  
Carburetor Starter Valve  
Control Cables  
Fuel Door Lock Cylinder  
Fuel Gauge Sending Unit  
Fuel Injection Components  
Fuel Petcock  
Fuel Tank  
Metal Fuel Line  
Needle Jet(s)  
O-Ring(s)

## COOLING SYSTEM

Cooling Fan(s)  
Coolant Bottle  
Engine Coolant Temp. Sensor  
Fan Relay(s)

Radiator & Cap  
Thermostat  
Thermostat Housing  
Water Pump  
Water Pump Cover  
Water Pump Housing

## ELECTRICAL SYSTEM

Brake Light Relay  
Brake Light Relay Switch  
Cigarette Lighter  
Coil Cover  
Cruise Control Module  
Cruise Control Servo  
Cruise Control Switch  
Dimmer Switch  
Head Lamp Switch  
Horn  
Horn Contact Switch  
Ignition Module  
Lamp Sockets  
Neutral Indicator Switch  
Parking Lamp(s) Relay  
Parking Lamp(s) Switch  
Passing Lamp Switch  
Regulator  
Rotor & Rotor Assembly  
Sensor Assembly  
Spark Coil & Plate  
Speaker Control Switch  
Starter  
Starter Armature  
Starter Bearings & Brushes  
Starter Bushings



Starter Field Windings  
Starter Idler Gear  
Starter Motor Case  
Starter Pinion Gear  
Starter Relay  
Stop Lamp Switch  
Stop/Start Switch  
Timer Cover Gasket & Cover(s)  
Turn Signal Cancellor  
Turn Signal Switch

## INSTRUMENTS & GAUGES

Amperage Gauge  
Fuel Gauge  
Oil Pressure Gauges  
Speedometer  
Tachometer  
Temperature Gauge

## SEALS & GASKETS

Covered on new and used motorcycles.

## TOURING PACKAGE

Not available for Buell® or police motorcycles.

## SADDLEBAG/TRAVEL TRUNKS

Bags  
Hinges  
Latches  
Mounting Hardware  
Trunks

## FAIRING HARDWARE

Brackets  
Covers  
Hinges

Latches  
Mounting Hardware  
Switches

## CB RADIO/INTERCOM

Cables  
Console Pod  
Headset  
Microphone  
Jacks  
Splitter  
Transmitter/Receiver

## SIDECAR HARDWARE

Brake Rotor  
Brake Caliper  
Fittings  
Hinges  
Hub  
Latches  
Lines  
Mounting Hardware  
Spindle  
Suspension  
Wheel Bearings

## AUDIO ENTERTAINMENT GROUP

CD Player/Tape Deck  
Receiver

## FACTORY ELECTRONICS

Bluetooth  
Navigation Devices

## TIRES & WHEELS

Optional Tire & Wheel  
Coverage available on new and used models.

\* Not all parts and services are covered. See the H-D™ ESP contract for specific coverage, exclusions, and restrictions, which are subject to change.

# ASK FOR IT BY NAME.