2019 RIDING ACADEMY REFUND POLICY

At St. Paul Harley-Davidson we are committed to working with each and every

individual to ensure that Riding Academy is a safe and positive experience.

Learning to ride a motorcycle can seem to be an intimidating task at first, but the

training process is designed to start slowly and use a building block approach to

develop foundational skills to allow the successful individual to ride a motorcycle

safely. There may be occasion where the student or the Dealership may need to

reschedule a class. In those rare instances the following policies apply:

• If the student needs to reschedule class every effort will be made to work

with the student, if there are more than (14) calendar days before the first

scheduled day of class.

• If cancelled by student within (14) calendar days of the first scheduled day

of class – there is no refund

• If rescheduled by student within (14) calendar days of the first scheduled

day of class, a $50 administration charge will be assessed before reenrollment

is processed (but not within 3 calendar days of the scheduled first day of

class, see last bullet point)

• If student is unable to attend all class sessions as scheduled – there is no

Refund or reschedule for that class.

• If class is rescheduled by dealership within (14) calendar days of first

scheduled day of class a full refund or rescheduling will be offered

• If class is cancelled by dealership within (14) calendar days of first

scheduled day of class a full refund or reschedule will be offered

• There will be no refunds for ANY change (cancellation or reschedule) 3 days prior to

Class.